

AODA Customer Service Policy

The Summit Golf Club is committed to make all of the programs and services it offers to the public accessible to Ontarians with disabilities. We ensure that our policy and procedures meets or exceed the duties and responsibilities required under Ontario Regulation 429/07.

Our full Customer Service Policy is available on request. We welcome questions, concerns, compliments or complaints about the Policy, Training Materials or Protocol. Please contact The Summit Golf Club's Cathy Giovane in person, in writing, by e-mail or by telephone:

The Summit Golf Club
11901 Yonge Street
Richmond Hill, ON L4E 3N9
Ph.: 905.884.4497
Fax: 905.884.6398
e-mail: cgiovane@golfsummit.com

The Summit Golf Club will acknowledge your correspondence and will provide a written response, together with the findings, within five (5) business days of receiving your correspondence. This Protocol is available in an alternative format, upon request, to accommodate a person with a disability.